5-Year PHA Plan (for All PHAs)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

OMB No. 2577-0226 Expires: 03/31/2024

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. The **Form HUD-50075-5Y** is to be completed once every 5 PHA fiscal years by all PHAs.

PHA Name: Housing At	PHA Name: Housing Authority of the City of Columbia, Missouri				
	f the Plan (i.e.	(MM/YYYY): 01/01/2022 2019-2023): 2022-2026 ar Plan Submission [Revised 5-Year Plan Submission		
A PHA must identify the and proposed PHA Plan a reasonably obtain addition submissions. At a minim	specific location are available for and information are, PHAs must are strongly en	on(s) where the proposed PHA P r inspection by the public. Addi n on the PHA policies contained st post PHA Plans, including upon couraged to post complete PHA	, PHAs must have the elements listed and PHA Plan Elements, and all infusionally, the PHA must provide inform the standard Annual Plan, but explates, at each Asset Management Property of the Plans on their official websites.	formation relevant to ormation on how the period of the pe	the public hear public may eamlined n office or cen
reception desk of its Ada available in this same lo CHA's website to view e	ministration b cation, as well electronically.	uilding at 201 E. Switzler. A c as maps and annual budgets of CHA staff provided copies of	aft FY 2022 PHA Plan (5-year an copy of CHA's ACOP and Section of each of its properties. Each of the FY 2022 PHA Plan (5-year and RAB on August 19, 2022 to answ	8 Administration P these documents are and annual) to each m	lan is also also posted or rember of the
CHA Resident Advisory	Board and re	eviewed the document with the	RAB on August 19, 2022 to answ	er questions and tak	te input.
☐ PHA Consortia: (Chec	ck box if submi	itting a Joint PHA Plan and com	plete table below.)		
Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the	No. of Units in Each Program	
F 8		Consorua	Consortia		
Lead PHA:		Consortia		PH	Each Program
		Consorua			
		Consortia			

B. Plan Elements. Required for <u>all PHAs</u> completing this form.

B.1 Mission. State the PHA's mission for serving the needs of low-income, very low-income, and extremely low-income families in the PHA's jurisdiction for the next five years.

<u>CHA Mission:</u> Provide quality affordable housing opportunities with supportive and economic resources to eligible households in Columbia, Boone County.

<u>CHA Vision:</u> To be our community's leading affordable housing provider with a diverse and expanding portfolio of safe, energy-efficient and affordable housing options connected to supportive resources that foster stability and upward mobility.

CHA Values:

Integrity: We act honestly and ethically in all aspects of our organization. We will continue to strengthen our policies and standards to best serve our mission.

Accountability: We are responsible, committed, and answerable to each other, to those we serve and to those who have entrusted us with resources.

Respect: We have respect for CHA residents, CHA staff and community partners by giving dignity and value to all.

Diversity, Equity, and Inclusion: We are committed to diversity, equity and inclusion in our staff, board, and services to residents. We recognize and value everyone's life experience, perspective, and culture.

Safety: We establish partnerships with CHA residents, CHA staff and other stakeholders to help create and maintain a safe environment.

B.2 Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income, very low-income, and extremely low-income families for the next five years.

PHA Goal: Renovate CHA's remaining public housing and expand CHA's affordable housing portfolio through additional development.

- Apply for low-income housing tax credits to renovate or replace its remaining 120 public housing units and develop additional units of
 affordable housing.
- Apply to the Affordable Housing Assistance Program through the Federal Home Loan Bank of Des Moines to renovate or replace its remaining 120 public housing units and develop additional units of affordable housing.
- Apply for CDBG and HOME funding from the City of Columbia to renovate remaining units and develop additional units of affordable housing
- · Request American Recovery Plan Act funding distributed through the U.S. Treasury from the City of Columbia and Boone County.
- Utilize the HUD's Rental Assistance Demonstration (RAD) program to renovate and replace its remaining 120 units of public housing.

PHA Goal: Expand the continuum of affordable housing services and partnerships with local organizations.

- Add permanently affordable housing into CHA's portfolio through its Community Housing Trust Program and explore a potential
 partnership with the Columbia Community Land Trust.
- Apply for tenant-based rental assistance vouchers from the City of Columbia and any available HUD programs including VASH
 vouchers, mainstream vouchers, Continuum of Care vouchers, Emergency Housing Vouchers (EHV) or HCV vouchers should they
 become available
- Strengthen partnerships with homeless service providers to assist homeless individuals identify affordable housing units or special voucher programs.

PHA Goal: Identify policies and procedures to ensure maximum utilization of CHA voucher programs and properties.

- Monitor HCV payment standards to maximize HCV participant choices in assisted housing.
- Identify improvements and efficiencies in managing CHA waitlists and preferences.
- Conduct regular staff training and review of the CHA Administration Plan and Admissions and Continued Occupancy Policy (ACOP).
- Expand Section 8 landlord participant outreach and education through the Housing Ambassador position.
- Identify potential incentives and policies to attract and retain Section 8 landlords.
- Review the efficiency and effectiveness of current Section 8 inspections process.
- · Continually review staffing allocations to CHA properties to ensure effective management and maximum financial performance.

PHA Goal: Ensure CHA Safety Officers foster a safe and supportive environment for CHA housing units.

- Continue to employ Safety Officers to respond to resident safety concerns and to document criminal activity on CHA properties.
- Work proactively to foster positive relationships between CHA Safety Officers and CHA residents by:
 - Attending and participating in Resident Advisory Board (RAB) meetings.
 - Making daily connections with CHA residents in addition to responding to calls for service.
 - o Collecting regular feedback from CHA residents on CHA Safety needs through formalized events or strategies.
- Work closely with the Columbia Police Department to respond to criminal activity on CHA properties.
- Work closely with the Columbia Fire Department and EMS personnel to respond to medical emergencies on CHA properties.
- Issue trespass warnings to the following populations:
 - o Persons engaged in illegal activities on CHA properties.
 - o Persons without a permanent address to prevent them from establishing residency status.
 - Residents engaged in serious lease violations related to the violation of CHA's Crime-Free Housing Addendum.
- · Monitor security cameras on CHA properties to identify persons engaged in criminal activity and/or lease violations.
- Add security cameras on CHA properties in strategic locations and as funding allows.
- Issue monthly reports to the Board of Commissioners regarding the department's activities on CHA properties during the past month.

PHA Goal: Promote and expand programs providing supportive and economic resources.

- Provide Family Self-Sufficiency Coordinators, Resident Services Coordinators to assist residents living in CHA assisted housing.
- Employ two Family Self-Sufficiency Coordinators with a target of 75 assisted households per Coordinator.
- Continue and expand the Moving Ahead After-School & Summer Program, Healthy Homes Connection, and Independent Living Programs.
- Continue and expand financial literacy and credit counseling programs, Opportunity Gardens Program, property-based share shelves, and the Annie Fisher Food Pantry.
- Identify partnerships to connect CHA residents to vocational training, employment, educational and entrepreneurial programs.
- Identify partnerships to increase access and expanded hours of childcare for CHA residents.
- Continue and expand Independent Living Services and Support, transportation assistance for shopping and medical appointments, Annie
 Fisher Food Pantry & Share Shelves, Opportunity Gardens, Parks and Recreation Adaptive Recreation programs, fitness centers,
 computer centers, Buddy System, Nutrition and Meal programs, and Health Clinics.
- Increase online presence through social media.
 - Create online communities for property residents and/or program participants
 - o Promote programs and resources to residents

PHA Goal: Promote organizational policies to increase efficiency and capacity of CHA operations.

- · Rebuild CHA website to improve accessibility of information to CHA participants, partners, and employees.
- Review and update CHA procurement policies and conduct procurement training for staff.
- Formulate final draft of CHA budget policies and procedures.

B.3 Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.

Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.

PHA Goal: Renovate CHA's remaining public housing and expand CHA's affordable housing portfolio through additional development.

- In FY 2022, CHA was awarded \$2 million in HOME ARP funding from the City of Columbia for the development of the Kinney Point Apartments, as well as a \$1.3 million donation from the Veterans United Foundation. CHA has since submitted a 4% LIHTC application to MHDC and plans to begin construction in FY 2023.
- In FY 2022, CHA was awarded \$2 million in City ARPA and \$5 million in County ARPA to fund the redevelopment of 70 Park Avenue Apartments. CHA will be submitting a LIHTC application in September of 2022 to fund the remaining project costs.
- In FY 2022, CHA was awarded \$50,000 in City CDBG funds and \$88,000 in Columbia Public Schools Funding to help expand CHA's Moving Ahead Program.

PHA Goal: Expand the continuum of affordable housing services and partnerships with local organizations.

- In FY 2022, CHA was awarded a \$50,000 donation to help finance the construction of one new single family affordable home to be sold to a Family Self-Sufficiency Program graduate.
- In FY 2022, CHA was awarded 25 additional Mainstream Vouchers. CHA was also awarded \$100,000 in City of Columbia HOME funds to continue to operate its tenant based rental assistance program.
- IN FY 2022, CHA conducted a training for all local Continuum of Care agencies regarding CHA voucher program policies and procedures.

PHA Goal: Identify policies and procedures to ensure maximum utilization of CHA voucher programs and properties.

- In FY 2022, CHA completed training and hiring of new HCV staff including a new Department Director. The Department has been increasing lease-ups in each voucher program throughout 2022.
- In FY 2022, CHA staff conducted an annual review and update of its ACOP and Admin policies and plans.
- In FY 2022, CHA held a landlord event in conjunction with its local continuum of care members which also included a community fund for landlord recruitment and incentives.
- In FY 2022, CHA conducted a review of positions for remaining public housing management and prepared a staffing plan to assist with future relocation duties.

PHA Goal: Ensure CHA Safety Officers foster a safe and supportive environment for CHA housing units.

- The CHA continues to employ three (3) full-time Safety Officers and one (1) part-time Safety Officer.
- In FY 2022, CHA Safety staff refined CHA safety reporting processes through its software.
- In FY 2022, CHA Safety Staff continued responding to Safety calls, and expanded reporting to include positive interactions and events
 conducted with residents including BBQs, RAB meetings and other events.

PHA Goal: Promote and expand programs providing supportive and economic resources.

- The CHA has expanded the Moving Ahead Program to provide a full-day program for 5 weeks during the summer in addition to the
 after-school program provided during the regular school year. The CHA has also expanded the number of children served to 103
 children. Moving Ahead is a state-licensed program.
- The CHA currently receives funding from the Boone County Children's Services fund support the Moving Ahead Program to families
 with children.
- The CHA also receives funding from the Boone County Children's Services fund to provide the Healthy Homes Connection program to
 families with children participating in CHA's Housing Choice Voucher Program. This program addresses the mental health needs of
 children and promotes emotionally healthy families.
- In FY 2022, CHA was awarded \$50,000 in City CDBG funds and \$88,000 in Columbia Public Schools Funding to help expand CHA's Moving Ahead Program, which included facility renovation/expansion and increases in Map Assistants and MAP Assistant pay.
- The CHA employs two Family Self-Sufficiency Coordinators serving CHA assisted households. There are currently 115 families participating in the Family Self-Sufficiency program.
- In FY 2022, CHA updated its FSS Action Plan to align with new HUD regulations.

PHA Goal: Promote organizational policies to increase efficiency and capacity of CHA operations.

- CHA adopted a new employee performance pay policy that ties the completion of employee cost of living adjustments (COLA) to the completion of a performance review.
- CHA completed an employee engagement survey in late 2021 and plans to complete an additional survey in spring of 2023.
- CHA has identified additional training needs for supervisors, HCV Specialists, Maintenance staff and property management staff, and is budgeting funds for these priorities as a part of the FY 2023 budget process.
- **B.4** Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities, objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking.

The CHA will continue to implement and enforce the Violence Against Women Act. Please refer to Attachment – Violence Against Women Act – CHA Annual Plan and Five-Year Plan.

C. Other Document and/or Certification Requirements.

C.1	Significant Amendment or Modification . Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.				
	A Significant Amendment or Modification shall be defined as a substantial change in CHA's plan or policies that fundamentally changes the mission, goals, or objectives of the PHA Plan, are inconsistent with its approved Annual Plan and which require formal approval by the Boa Commissioners.				
	A Substantial Deviation/Modification includes a major deviation from CHA policies. This definition does not include changes in organizational structure, changes in CHA's Administrative Plan or Admissions and Continued Occupancy Policy resulting from HUD guidance, HUD-imposed regulations, or minor policy changes unless such regulation or HUD guidance requires a significant amendment to the Annual Plan.				
	For the purposes of the Capital Fund Program, a proposed demolition, disposition, homeownership, Capital Fund financing, development, or mixed-finance proposal are considered significant amendments to the CFP 5-Year Action Plan.				
	Likewise, participation in the Rental Assistance Demonstration (RAD) program and the conversion of public housing subsidies to Project-Based Vouchers and the renovation and/or replacement of Public Housing units under the RAD program will be considered a significant amendment to the PHA Annual Plan and 5-Year Plan.				
	The following are not considered significant amendments to the PHA 5-Year Plan.				
	1. The transfer of work projects, from one grant year to another in the Capital Fund Program (fungibility), which are included in the approved Capital Fund Program 5-Year Action Plan;				
	 The transfer of funds in the Capital Fund Program from one line item to another within the same grant year budget; Additional work projects funded by the Capital Fund Program not included in the 5-Year Action Plan, which have been deemed to be 				
	 emergencies; 4. Policy changes resulting from HUD or other federal agency mandates, regulations, or directives; and 5. Any changes in the Housing Choice Voucher Administrative Plan or Public Housing Admissions and Continued Occupancy Policy, which are not specifically described in the HUD PHA 5-Year and Annual Plan or required PHA Plan elements. 				
C.2	Resident Advisory Board (RAB) Comments.				
	(a) Did the RAB(s) have comments to the 5-Year PHA Plan?				
	Y N ⊠ □				
	(b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.				
C.3	Certification by State or Local Officials.				
	Form HUD-50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.				
C.4	Required Submission for HUD FO Review.				
	(a) Did the public challenge any elements of the Plan?				
	Y N □ ⊠				
	(b) If yes, include Challenged Elements.				

D.	Affirmatively Furthering Fair Housing (AFFH).
D.1	
	Affirmatively Furthering Fair Housing. (Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)
	Provide a statement of the PHA's strategies and actions to achieve fair housing goals outlined in an accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5). Use the chart provided below. (PHAs should add as many goals as necessary to overcome fair housing issues and contributing factors.) Until such time as the PHA is required to submit an AFH, the PHA is not obligated to complete this chart. The PHA will fulfill, nevertheless, the requirements at 24 CFR § 903.7(o) enacted prior to August 17, 2015. See Instructions for further detail on completing this item.
	Fair Housing Goal:
	Fair Housing Goal:

Instructions for Preparation of Form HUD-50075-5Y - 5-Year PHA Plan for All PHAs

- **A. PHA Information.** All PHAs must complete this section. (24 CFR § 903.4)
 - A.1 Include the full PHA Name, PHA Code, PHA Fiscal Year Beginning (MM/YYYY), Five-Year Period that the Plan covers, i.e. 2019-2023, PHA Plan Submission Type, and the Availability of Information, specific location(s) of all information relevant to the hearing and proposed PHA Plan.
 - PHA Consortia: Check box if submitting a Joint PHA Plan and complete the table.

B. Plan Elements.

- **B.1 Mission.** State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. (24 CFR § 903.6(a)(1))
- **B.2** Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income, very low-income, and extremely low-income families for the next five years. (24 CFR § 903.6(b)(1))
- **B.3** Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. (24 CFR § 903.6(b)(2))
- **B.4** Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. (24 CFR § 903.6(a)(3)).

C. Other Document and/or Certification Requirements.

C.1 Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan. For modifications resulting from the Rental Assistance Demonstration (RAD) program, refer to the 'Sample PHA Plan Amendment' found in Notice PIH-2012-32, REV 2.

C.2 Resident Advisory Board (RAB) comments.

- (a) Did the public or RAB have comments?
- (b) If yes, submit comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. (24 CFR § 903.17(b), 24 CFR § 903.19)

C.3 Certification by State or Local Officials.

Form HUD-50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.

${\hbox{\bf C.4 Required Submission for HUD FO Review}}.$

Challenged Elements.

-) Did the public challenge any elements of the Plan?
- (b) If yes, include such information as an attachment to the Annual PHA Plan or 5-Year PHA Plan with a description of any challenges to Plan elements, the source of the challenge, and the PHA's response to the public.

D. Affirmatively Furthering Fair Housing.

(Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)

D.1 Affirmatively Furthering Fair Housing. The PHA will use the answer blocks in item D.1 to provide a statement of its strategies and actions to implement each fair housing goal outlined in its accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5) that states, in relevant part: "To implement goals and priorities in an AFH, strategies and actions shall be included in program participants' ... PHA Plans (including any plans incorporated therein) Strategies and actions must affirmatively further fair housing" Use the chart provided to specify each fair housing goal from the PHA's AFH for which the PHA is the responsible program participant – whether the AFH was prepared solely by the PHA, jointly with one or more other PHAs, or in collaboration with a state or local jurisdiction – and specify the fair housing strategies and actions to be implemented by the PHA during the period covered by this PHA Plan. If there are more than three fair housing goals, add answer blocks as necessary.

Until such time as the PHA is required to submit an AFH, the PHA will not have to complete section D.; nevertheless, the PHA will address its obligation to affirmatively further fair housing in part by fulfilling the requirements at 24 CFR 903.7(o)(3) enacted prior to August 17, 2015, which means that it examines its own programs or proposed programs; identifies any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement; and maintain records reflecting these analyses and actions. Furthermore, under Section 5A(d)(15) of the U.S. Housing Act of 1937, as amended, a PHA must submit a civil rights certification with its Annual PHA Plan, which is described at 24 CFR 903.7(o)(1) except for qualified PHAs who submit the Form HUD-50077-CR as a standalone document.

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This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the 5-Year PHA Plan. The 5-Year PHA Plan provides the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low-income families and the progress made in meeting the goals and objectives described in the previous 5-Year Plan.

Public reporting burden for this information collection is estimated to average 1.64 hours per year per response or 8.2 hours per response every five years, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Pr Se re	rivacy Act Notice. The United ction 1701 et seq., and regula tain a benefit. The information	d States Department of Housing ations promulgated thereunder a on requested does not lend itself	and Urban Development is auth it Title 12, Code of Federal Regu to confidentiality.	orized to solicit the information lations. Responses to the collections.	n requested in this form by virtue ction of information are required t	of Title 12, U.S. Code, to obtain a benefit or to